

Aiden Menzli
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Education

University of Nevada, Reno - Reno, NV

B.S. in Business Administration, Expected May 2029

Experience

Lifeguard

The Cosmopolitan of Las Vegas

Nov 2023 – Jul 2025

- Engaged with diverse guests daily while maintaining a positive and welcoming environment.
- Build strong customer service experience by resolving guest issues quickly and calmly.
- Collaborated with team members to create an organized, guest-friendly pool atmosphere.

Lead Ice Rink Skate Guard

The Cosmopolitan of Las Vegas

Winter 2024

- Supervised 12 employees, coordinating tasks to ensure a smooth, high-traffic seasonal attraction.
- Interacted with guests to provide instruction, assistance, and memorable experiences.

Referee

Southern Nevada Soccer Association

Sept 2021 – Nov 2023

- Delivered clear, authoritative communication in fast-paced environments.
- Managed conflicts with parents, coaches, and players using calm and professional judgement.

Skills

- **Communication & Customer Engagement**
- **Leadership & Team Coordination**
- **Problem Solving**